

## INVERTER WARRANTY EXTENSION SERVICE

To provide our customers with reliable systems and excellent service, AlphaESS offers warranty extension services for inverters supplied by AlphaESS on below conditions.

### 1. Applicable Product Models for Warranty Extension

Products listed below are applicable for a warranty extension of 5 years:

- SMILE-B3\*
- SMILE-B3-PLUS\*
- SMILE5
- SMILE-T10-HV

\*Note: Warranty extension for this model is only applicable to the inverter.

Products listed below are applicable for a warranty extension of 2 years:

- STORION-T30
- STORION-T50&T100
- STORION-TB500

### 2. Geographic Scope

The warranty extension is applied only to inverters installed in UK (The United Kingdom of Great Britain and Northern Ireland).

### 3. Time Frame for Warranty Extension Purchase

For SMILE-B3\*, SMILE-B3-PLUS\*, SMILE5 and SMILE-T10-HV, the warranty extension must be purchased within 90 days starting from the installation date.

For STORION-T30, STORION-T50&T100 and STORION-TB500, the warranty extension must be purchased together with the purchase order of the equipment.

### 4. One-Time Payment Fee

The fee for the warranty extension is payable at the time of purchase.

### 5. Procedure for Purchasing Warranty Extension

To purchase a warranty extension, please contact Alpha's local distributors or partners.

For detailed local distributors or partners' contact information in your region, please contact our customer support team at [info@alpha-ess.com](mailto:info@alpha-ess.com).

Alpha ESS Co., Ltd.

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